Dennis Hyde 1827 Eighth Avenue San Francisco CA 94122

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I reside in San Francisco. I originally obtained my DSL broadband from AT&T. Over time I learned of various undisclosed restrictions on the provided email accounts that affected my ability to communicate with members of a volunteer emergency response group.

I investigated alternatives and found that I could get faster DSL and better phone service, along with a commitment not to throttle broadband with a local company, Sonic. Also, the customer service is the best of any company I have dealt with, personable and responsive by way of easy phone access. Sonic is rapidly expanding in my San Francisco as a result of this consumer-friendly business model.

I hope you are aware of how Verizon throttled "unlimited" broadband service to the San Jose Fire Department while they had personnel in the field fighting recent California wildfires. This sort of problem is the direct result of limited competition and large companies that are removed from the communities that are supposed to serve.

Please act to foster competition and superior community-based broadband service by voting down the effort by large and unresponsive companies to deny competitors access to necessary infrastructure.

Thank you

Dennis Hyde